

5 WHY's

≡ **Clearly state the problem**

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① **1° WHY** | Why did this occur?

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Is this
a root cause?

② **2° WHY** | If no, why did this occur?

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Is this
a root cause?

③ **3° WHY** | If no, why did this occur?

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Is this
a root cause?

④ **4° WHY** | If no, why did this occur?

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Is this
a root cause?

⑤ **5° WHY** | If no, why did this occur?

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Is this
a root cause?

⊕ **Root cause**

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🎯 **Possible solutions**

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